

Student Complaint Process

The following chart will help students connect with the correct person when they have a concern or a complaint.

Complaint or Concern	Contact Information 800.243.9482
General student concerns; formal grade appeals, college service complaints, or concerns regarding other students	Dean of Students Ashland: Dean of Students New Richmond: Lenore Knock, extension 4301 or lenore.knock@witic.edu Rice Lake: Todd Solberg, extension 5277 or todd.solberg@witic.edu Superior: Debra King, extension 6353 or debra.king@witic.edu
Complaints concerning the quality of instruction	Campus Administrator Ashland: Mary Stenberg, extension 3136 or mary.stenberg@witic.edu New Richmond: Joe Huftel, extension 4332 or joseph.huftel@witic.edu Rice Lake: Craig Fowler, extension 5201 or 2335 or craig.fowler@witic.edu Superior: Diane Vertin, extension 6214 or 2331 or diane.vertin@witic.edu
Incidents of discrimination or harassment	Director of Human Resources/Equal Opportunity Specialist Sandra Sutter, extension 2225 or sandy.sutter@witic.edu
Accommodations for disabilities	Disability Specialist Ashland: Cindy Utities-Heart, extension 3157 or cindy.utities-heart@witic.edu New Richmond: Rebecca Kerr, extension 4393 or rebecca.kerr@witic.edu Rice Lake: Jeanne Brand, extension 5522 or jeanne.brand@witic.edu Superior: William Elowson, extension 6327 or bill.elowson@witic.edu