

2010 Student Comments/Input

No.	Input Format (V-verbal, W-written, E-electronic)	Forum Loc (A, H, L, N, R, SL, S; O - online)	2010 Date	Forum Type (Stakeholders: B, E, S, C)	Category (see Key)	<p>Q1: What does WITC do best to serve you as a student? Q2: Why did you choose WITC? Q3: In the future, what improvements can WITC make for students?</p> <p><i>Category Key : 1) Student focused, 2) Partners and External Stakeholders, 3) Staff Support and Development, 4) Leadership/Communication, 5) Planning and Implementation of Continuous Improvement, 6) Other/Unknown</i></p> <p>* signifies that the input received applies to more than one category</p>
1	V	A	9/30	S	1	How can we improve the connection between local employers and WITC? We need to increase awareness of WITC Employment Services for our students. Ex. Northland College has created a position for this type of service. *
2	V	A	9/30	S	2	How can we improve the connection between local employers and WITC? We need to increase awareness of WITC Employment Services for our students. Ex. Northland College has created a position for this type of service. *
3	V	A	9/30	S	4	How can we improve the connection between local employers and WITC? We need to increase awareness of WITC Employment Services for our students. Ex. Northland College has created a position for this type of service. *
4	V	A	9/30	S	1	Tech Connect - it would be valuable to have earlier exposure to this. *
5	V	A	9/30	S	4	Tech Connect - it would be valuable to have earlier exposure to this. *
6	V	A	9/30	S	1	Ashland's Flex Lab used to be open at 8:30 a.m.; however it has been scaled back to open at 9:30 a.m. When student signed up, she agreed to her work schedule because of the 8:30 a.m. flex lab time. Other locations such as the LRC do not have the equipment or the support she needs for her program.
7	V	A	9/30	S	1	Students need more options in the Ashland Flex Lab.
8	V	A	9/30	S	1	Non-traditional student said that if it wasn't for the Ashland Flex Lab she wouldn't be here today.
9	V	A	9/30	S	1	It was hard to manage getting into the Ashland Flex Lab when instructors could help the non-traditional student (there were also limited flex lab hours in the summer).
10	V	A	9/30	S	1	Students were asked what hours would be better in Ashland Flex Lab and they felt that 8:30 a.m. (rather than 9:30 a.m.) is a better start time.
11	V	A	9/30	S	1	One student's biggest problem is that there isn't a place she can go that is very quiet with a computer. The LRC is busy.

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12	V	A	9/30	S	1	One student suggested that there be one computer in the Ashland study rooms with a sign-up sheet so students know they can use the room to take their tests, etc. [Put time limits on use.]
13	V	A	9/30	S	1	Students need more than one computer in the Ashland study rooms.
14	V	A	9/30	S	1	Ashland's LRC desk/work space for students is limited (since the computer takes up most of the room); there is no space for a student's school work.
15	V	A	9/30	S	1	Ashland's LRC needs to space out their computers (maybe less couches since they aren't utilized as much).
16	V	A	9/30	S	1	Ashland needs a place for groups of students to be able to work together rather than the lounge.
17	V	A	9/30	S	1	Ashland Food Service needs healthier food choices; such as a salad bar or items like yogurt.
18	V	A	9/30	S	1	Student was discouraged that WITC looks at the Ashland Campus as a big campus and feels it should be on its own level and place. WITC-Ashland shouldn't have to compete with larger WITC schools as they also have another college in Ashland to compete with. Ashland classes got canceled because there weren't enough students. Could the class size number at Ashland be lower than the other WITC campuses? *
19	V	A	9/30	S	5	Student was discouraged that WITC looks at the Ashland Campus as a big campus and feels it should be on its own level and place. WITC-Ashland shouldn't have to compete with larger WITC schools as they also have another college in Ashland to compete with. Ashland classes got canceled because there weren't enough students. Could the class size number at Ashland be lower than the other WITC campuses? *
20	V	A	9/30	S	1	Student feels her education is losing out because of College "cost savings" factors.
21	V	A	9/30	S	1	Student was upset because she had to take an "online" course that she didn't want because of low enrollment. She needed the instructor to help her.
22	V	A	9/30	S	1	One student noted that if courses weren't offered online she wouldn't be able to go to school here.
23	V	A	9/30	S	2	After you graduate you look for a job, however, you need experience. Could WITC partner with businesses to get some experience during their free hours? [Experiential learning]

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24	V	A	9/30	S	1	Ashland student signed up two different times for continuing education classes and then they were canceled. If this continues she will have no reason to sign up for these classes in the future. WITC needs to push these classes more (ex. internally with flyers and in the newspaper). Continuing education classes were: Modern Dance and Fitness Challenge. *
25	V	A	9/30	S	4	Ashland student signed up two different times for continuing education classes and then they were canceled. If this continues she will have no reason to sign up for these classes in the future. WITC needs to push these classes more (ex. internally with flyers and in the newspaper). Continuing education classes were: Modern Dance and Fitness Challenge. *
26	V	A	9/30	S	1	Student feels classes should be taught face-to-face rather than increasing the online courses. Offer courses in a way that students can be successful.
27	V	A	9/30	S	1	Have an hour set aside for instructors to help online students.
28	V	A	9/30	S	1	Student clubs need to be advertized better at Ashland. Forums on clubs should be done more than once throughout the year to get the information out to students. *
29	V	A	9/30	S	4	Student clubs need to be advertized better at Ashland. Forums on clubs should be done more than once throughout the year to get the information out to students. *
30	V	A	9/30	S	1	How can Speech be an online class?
31	V	A	9/30	S	1	Syllabus - students would like to see the syllabus prior to taking the class so they know what the class is going to be before they take it. *
32	V	A	9/30	S	4	Syllabus - students would like to see the syllabus prior to taking the class so they know what the class is going to be before they take it. *
33	V	A	9/30	S	1	Computers in the Ashland student lounge are slow and other computers are slow.
34	V	A	9/30	S	4	One student who was having communication problems with an online instructor ask if there was another way to communicate with the online instructor other than e-mail? Responsiveness.

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35	V	A	9/30	S	1	A computer and printer are needed for students to use in the Ashland Conference Center lobby area for students.
36	V	A	9/30	S	1	Can students using facebook on the Ashland LRC computers be given less priority than those students who need to do school work? Can those students be moved off the computers?
37	V	A	9/30	S	1	Can there be direct deposit for our financial aid differences checks? [Steve Bitzer noted that our Financial Aid Director did look into this and there were many issues about why we can't do direct deposit]
38	V	A	9/30	S	1	WITC-Ashland's food service needs to be open earlier (to get breakfast before classes) and also left open later for a student who only has 1/2 hour off during the day.
39	V	A	9/30	S	1	It was suggested that we put some better food items in the Ashland vending machine as an evening option.
40	V	A	9/30	S	1	The nursing program waiting list is large and we have lost students who have gone to other campuses because they couldn't get into our program. Can we invest in more instructors?
41	V	A	9/30	S	1	Ashland's Basic Skills Lab is very noisy and there are smells that come from the Welding lab. The lab is not positioned in the right place as the noises are very loud and distracting. Proximity is the issue. It was suggested to move the lab to the area where the conference rooms are since those don't get used as often.
42	V	A	9/30	S	1	Parking problem - there is no place to park (students park along the edge). It was noted that Ashland High School students are parking in our WITC parking lots. It was suggested that we require WITC parking permits. The larger parking lot is on the opposite end of the building from where all of the classes are.
43	V	A	9/30	S	6	Thank you to all of the WITC staff who are helping students.
44	V	A	9/30	S	1	Instructors were willing to come in on their personal time to help students outside of the Flex Lab hours. Student feels that they should be compensated for that.
45	V	A	9/30	S	6	Non-traditional student - the teachers are wonderful (caring and helpful).
46	V	A	9/30	S	6	One student said that Paul Haugen (ASH) and Tom Pedersen (NR) are great with the students.
47	V	A	9/30	S	2	Internships are needed in the area of Accounting.

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48	V	A	9/30	S	1	Tutoring needs to be advertised to students in all classes since not all instructors mention it. *
49	V	A	9/30	S	4	Tutoring needs to be advertised to students in all classes since not all instructors mention it. *
50	V	A	9/30	S	1	Ashland would like a designated outside area for non-smokers (smokers have an area designated for them to go outside). It was suggested that a non-smoking gazebo, bench, and/or picnic tables be put out by the new garden areas.
51	V	A	9/30	S	1	Ashland lockers are not big enough for the student books and backpacks. There are many lockers not being used. Can we make the lockers bigger?
52	V	A	9/30	S	4	More advertising is needed about what students (programs) can do for other students. Ex. If you have a boat problem you can go to the Marine Repair (computer repair was also mentioned).
53	V	A	9/30	S	2	Partner with other cities for clinicals and have hosts or rooming options for students.
54	W	A	9/30	S	6	(Q1) Helped student whenever needed it.
55	W	A	9/30	S	6	(Q2) Because I could get Youth Options to pay for some of my credits instead of going to high school.
56	W	A	9/30	S	6	(Q1) Good curriculum, decent fees, good food.
57	W	A	9/30	S	6	(Q2) Close to home; best Marine Program in the area.
58	W	A	9/30	S	1	(Q3) Book costs; improvements in the Marine lab such as air conditioning and better A.V. equipment.
59	W	A	9/30	S	6	(Q1) Education - excellent instructors.
60	W	A	9/30	S	6	(Q2) Price, location, and quality.
61	W	A	9/30	S	1	(Q3) Nature trail at Ashland Campus (Green Team project).
62	W	A	9/30	S	6	(Q1) Helps make sure you have the necessary tools needed to be a good student.
63	W	A	9/30	S	6	(Q2) I think that it is very understanding for adults who have chosen to return to school (after many years) not being in school.
64	W	A	9/30	S	1	(Q3) More helpers are needed in the Flex Lab.
65	W	A	9/30	S	6	(Q1) Provides the help I need when I need it.

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66	W	A	9/30	S	6	(Q1) WITC has many resources available to use.
67	W	A	9/30	S	6	(Q1) I love the hands-on experience in the Science classes.
68	W	A	9/30	S	6	(Q2) Close to home; affordable; and has the programs I need.
69	W	A	9/30	S	1	(Q3) Need more computers in the student lounge.
70	W	A	9/30	S	1	(Q3) Need larger study rooms for large study groups.
71	W	A	9/30	S	6	(Q1) The instructors are absolutely wonderful and irreplaceable!
72	W	A	9/30	S	6	(Q1) We have a great LRC.
73	W	A	9/30	S	6	(Q1) The whole staff love to help the students with any problems.
74	W	A	9/30	S	6	(Q1) The Flex Lab is a wonderful asset.
75	W	A	9/30	S	6	(Q2) Because the staff were so welcoming and I liked the small school atmosphere.
76	W	A	9/30	S	1	(Q3) I would like healthier food and longer hours that food is available. I would like the food service to open at 9 a.m. because I need breakfast, so I can concentrate better.
77	W	A	9/30	S	1	(Q3) I would like the Flex Lab to open earlier. Last year it opened at 8:30 a.m. but now it doesn't open until 9:30 a.m. I work at 10 a.m. and would like to be able to use the Flex Lab before work.
78	W	A	9/30	S	6	(Q1) WITC is always working towards bettering student life and to answer any concerns or needs of the students.
79	W	A	9/30	S	6	(Q2) Because of the number of compliments that I heard about WITC when deciding to go back to school.
80	W	A	9/30	S	1	(Q3) Better (healthier) food choices.
81	W	A	9/30	S	1	(Q3) Better club advertising.
82	W	A	9/30	S	1	(Q3) Better advertising for non-credit classes.
83	W	A	9/30	S	6	(Q2) Cost and location.
84	W	A	9/30	S	6	(Q1) Supply the tools and equipment to achieve success in all of my classes.
85	W	A	9/30	S	6	(Q2) WITC was close to home.

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86	W	A	9/30	S	1	(Q3) Add computers that are faster in the Ashland Campus lunch area.
87	W	A	9/30	S	6	(Q1) WITC-Ashland offers cutting edge business concepts and I like that.
88	W	A	9/30	S	6	(Q2) WITC-Ashland is cheaper than the liberal arts college, is smaller for individual attention, and has accommodating staff and faculty.
89	W	A	9/30	S	1	(Q3) Bridge the gap between local employers and graduating students - this is very much needed at this moment in time.
90	W	A	9/30	S	6	(Q1) The classes are small and I'm not feeling left behind with help and things like that.
91	W	A	9/30	S	6	(Q2) WITC is near where I live and a lot cheaper than other colleges I've looked into; smaller classes.
92	W	A	9/30	S	1	(Q3) Make the lunch hour open with no classes scheduled during that time.
93	W	A	9/30	S	6	(Q1) WITC serves me best in the field I'm working towards. The Machine Tool class is very fast-paced and is very informative on the working environment.
94	W	A	9/30	S	6	(Q2) Convenience.
95	W	A	9/30	S	6	(Q3) Everything that I experience seems just fine.
96	W	A	9/30	S	6	(Q1) The teachers are great! The atmosphere is comfortable and inviting.
97	W	A	9/30	S	6	(Q2) Being able to attend school for two full years and graduate with an associate degree.
98	W	A	9/30	S	1	(Q3) How about a few basketball hoops.
99	W	A	9/30	S	6	(Q1) I think that WITC is very good at making me feel important and that my success is important also. I am in my first year of the Administrative Professional program. I have been out of school for 21 years and I really appreciate the way that my instructors offer so much help to me. Also I love the free pens!
100	W	A	9/30	S	6	(Q2) I chose WITC because it is about 45 minutes from my home in Glidden. I also know people who attended WITC and they were very happy with their education and the instructors here.
101	W	A	9/30	S	6	(Q1) Everyone is ready to help. I am not intimidated to ask questions or ask for help. Staff are friendly and great!

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102	W	A	9/30	S	6	(Q2) By word of mouth. Karen Hoglund is super - she made me feel like it was possible and with ease. The atmosphere and helpfulness made me want to come to WITC.
103	W	A	9/30	S	1	(Q3) This is my first year so I don't really have any needs for improvement - yet! I actually would like more classes and programs offered because I'm not really in a course that I just love.
104	W	A	9/30	S	6	(Q1) The staff are quite helpful to new students on steering them in the right direction when it comes to scheduling classes.
105	W	A	9/30	S	6	(Q2) I chose WITC because it is close to home and because of the cost of tuition.
106	W	A	9/30	S	1	(Q3) WITC could be more helpful for graduated students obtaining gainful employment.
107	W	A	9/30	S	6	(Q1) WITC has a lot of information to offer us.
108	W	A	9/30	S	6	(Q2) I wanted a college that was to the point. I wanted to not have to pay so much. Time - it takes less time here.
109	W	A	9/30	S	1	(Q3) We need a salad bar.
110	W	A	9/30	S	1	(Q3) We need a quiet place with computers to study - a place where talking isn't allowed.
111	W	A	9/30	S	1	(Q3) Quit looking at our Ashland Campus as a "big campus" that needs certain numbers.
112	W	A	9/30	S	1	(Q3) The Flex Lab needs better hours or a place where we can get help.
113	W	A	9/30	S	1	(Q3) We need a computer and printer over by Janette's office (Ashland Conference Center).
114	W	A	9/30	S	6	(Q1) The staff and faculty are very nice and helpful.
115	W	A	9/30	S	6	(Q1) There are plenty of resources available.
116	W	A	9/30	S	6	(Q2) WITC is 10 minutes away from home.
117	W	A	9/30	S	6	(Q2) Low cost for tuition.
118	W	A	9/30	S	6	(Q2) WITC has my program.
119	W	A	9/30	S	1	(Q3) More affordable books.

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120	W	A	9/30	S	1	(Q3) More options as to when classes are offered (allowing classes to be "in class" instead of "online" or in the "Flex Lab".
121	W	A	9/30	S	1	(Q3) More computers available to students since there are never enough of them. People are always waiting!
122	W	A	9/30	S	1	(Q3) A bigger and more affordable lunch menu!
123	W	A	9/30	S	1	(Q3) Having the Foodstop open longer! Some days I don't have enough time to get to the Foodstop before they close!
124	W	A	9/30	S	1	(Regarding Flex Lab and Online) I as a student would like to see the Flex Lab "remain" on our Campus. The help, flexible hours, and convenience, have been so beneficial in learning. The special people in the lab are a plus to the students. The online is fine but very limited on help, guidance, and just the "personal touch to learning". Thanks for hearing me.