

2010 Student Comments/Input

No.	Input Format (V-verbal, W-written, E-electronic)	Forum Loc (A, H, L, N, R, SL, S; O - online)	2010 Date	Forum Type (Stakeholders: B, E, S, C)	Category (see Key)	<p>Q1: What does WITC do best to serve you as a student? Q2: Why did you choose WITC? Q3: In the future, what improvements can WITC make for students?</p> <p><i>Category Key : 1) Student focused, 2) Partners and External Stakeholders, 3) Staff Support and Development, 4) Leadership/Communication, 5) Planning and Implementation of Continuous Improvement, 6) Other/Unknown</i></p> <p>* signifies that the input received applies to more than one category</p>
1	V	N	10/28	S	1	One student took two online courses: one class was wonderful, although she would have liked to have taken it face to face since it was on ethnic diversity; the second online class made her feel totally "cheated" due to the lack of communication by the instructor. When you go to online classes you miss the interaction and you don't get the communication you need. This student would like to see more face to face classes during the summer when there are a lot of students who have to take classes. Students need one on one interaction with other students to learn.
2	V	N	10/28	S	1	One student took a couple of online classes: one was like "hell" and she needs to be able to interact with other students. If we are only offering the classes she needs online, she won't take those classes. This student was hearing that we will only offer online classes in the summer. [WITC clarified that we are not <u>only</u> offering online courses.]
3	V	N	10/28	S	1	For some students who took online classes, the difference between a good online class and not-so-good online class was the instructor and his/her lack of communication with the students. Students need "real time" communication with online courses, like they get with Flex Lab courses.
4	V	N	10/28	S	1	Bad choice of textbooks.
5	V	N	10/28	S	1	Offer students who don't have computers access to a computer. When they go down to the local library they have one computer there and you can only spend 20 minutes on it. You need to give students the support they need.
6	V	N	10/28	S	1	One student noted that she is not a fan of online classes based upon the instructor and/or her ability to follow-through with things. The problem is that the online textbooks need to be available at the student's campus so they don't have to go to another campus to get them.
7	V	N	10/28	S	1	Getting textbooks for any course at WITC-New Richmond is bad. One student said they couldn't get textbooks (CISCO related) for a month but we continued offering the class. *

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8	V	N	10/28	S	5	Getting textbooks for any course at WITC-New Richmond is bad. One student said they couldn't get textbooks (CISCO related) for a month but we continued offering the class. *
9	V	N	10/28	S	1	Will transfer agreements still apply if taking courses online? [Yes]
10	V	N	10/28	S	1	Speech class will only be offered online - how can you offer a course like that online?
11	V	N	10/28	S		A student petition (300 signatures) was provided by the student chairperson of the Flex Lab committee who worked with the students on the New Richmond Campus to get their input. There were 134 students who took the survey. A graph was also provided. Students feel they should have rights and options for the types of courses they want (they want face to face and Flex Lab courses). They had 116 students say they would wait for the fall to get the options they wanted rather than taking them online in the summer. They don't want all Flex Lab courses changed to online.
12	V	N	10/28	S	1	Having pre-registration before summer classes would help students to know in advance if they are able to get their courses.
13	V	N	10/28	S	1	One student noted that next semester Technical Reporting was only being offered online (there was no face to face course being offered). The entire program said "no" to the online course and ended up getting a face to face class, however, it is being offered at night. This student is in his fourth semester and if he doesn't take the course he won't graduate. Also, if the course was offered online the entire class agreed that they would fail it.
14	V	N	10/28	S	1	One of the reasons a student chose to go to WITC is because of the interaction with the students, and WITC should value that.
15	V	N	10/28	S	1	Online was tough (assignments included three 20 page reports).
16	V	N	10/28	S	1	Flex Lab success suggestion - require set dates to accomplish homework so that students are more accountable. The value of the Flex Lab is the time and flexibility. This student would much rather take a Flex Lab class than an online class.

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17	V	N	10/28	S	1	If online instructors were on the New Richmond Campus <u>or</u> if students could have someone who could support online courses on campus, students could work with that; but not when instructors are at another location. *
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19	V	N	10/28	S	4	Economics should not be offered online, unless there is someone on campus to support it. The instructor would not e-mail the students back.
20	V	N	10/28	S	1	Where are you at with getting textbooks on an iPad or an e-book because of costs? *
21	V	N	10/28	S	5	Where are you at with getting textbooks on an iPad or an e-book because of costs? *
22	V	N	10/28	S	1	The Written Communications instructor was able to get the option for students to go online to get their book.
23	V	N	10/28	S	1	One concern for some students was related to Question 11 on the survey they did - they asked if students had any type of disability that would interfere with online learning. Students are afraid for their GPAs if their options are only online courses. Support is needed for students with disabilities.
24	V	N	10/28	S	1	47 students who took the survey do not have Internet in their home and won't be able to take online courses.
25	V	N	10/28	S	1	There is a limited amount of space on the New Richmond Campus for computer use.
26	V	N	10/28	S	1	Could WITC offer a rental program for computer use by students?
27	V	N	10/28	S	1	Flex lab courses allow for the instructors to be there when students get stuck; however, they can't get that same kind of service with online courses.
28	V	N	10/28	S	1	Can we have more ITV classes so that students can at least get face to face instruction?

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29	V	N	10/28	S	1	A non-traditional student was trying to readjust her future because of the way the economy is today; however, she wasn't raised around the computer. She needs Flex Lab courses as she needs to get help when she needs it instead of waiting around for an answer. She needs the one-on-one help to make the transition.
30	V	N	10/28	S	1	Catch-22: students who grew up with computers can test out of Introduction to Microcomputers, but then they have to find another 3 credit class to get financial aid (which is difficult).
31	V	N	10/28	S	1	A student who took an Economics online course noted that the instructor got back to student once and she was scrambling to get help because she did not know what to do. If we wiped out Flex Lab courses in the summer, what is going to prevent us from "wiping out" face to face courses during the school year?
32	V	N	10/28	S	1	Students get their financial aid one week before the semester starts. Students don't have the option to go out online to get their books (to get discounts). Can WITC get students their money (or a portion of it for books) earlier? Why can't they get books and charge it to financial aid? Can there be vouchers for textbooks? [The new Nebraska bookstore has a voucher feature.]
33	V	N	10/28	S	1	One reason one student had success in an online course was because she formed a study group.
34	V	N	10/28	S	1	A student concern was expressed with the role of New Richmond's counselors and guiding students through their program selection (there was no direction given). This student came in shortly before classes began and was told her time was up and was directed to go online to get the test out information. Another example was of a student who had no experience with computers was directed to take a PowerPoint and Excel course but knew absolutely nothing about computers.
35	V	N	10/28	S	1	An Ag Mechanics student would like new lights in shop.
36	V	N	10/28	S	1	Pre-testing is needed for computer literacy.
37	V	N	10/28	S	1	One credit classes (Excel, Access, PowerPoint) are much more work than 1 credit. Could credit be given? Students are willing to pay for extra credits.
38	V	N	10/28	S	1	There is a frustration of only offering general education classes online.

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39	V	N	10/28	S	1	There needs to be a feedback loop for online students to evaluate instructors for online student satisfaction.