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</table>
| 1    | Bring Blackboard into WITC hosting and upgrade to version 8 | • Highlights  
  o WITC is now hosting with success  
  o Production, Development and Test environments  
  o Virtual servers  
  o Blackboard Mentors and Trainers  
  o WITC standard course template  
  • We still have work to do  
  o Finalize course template standards  
  o Version 8 training on new functionality | Completed |
| 2    | Operationalize Online Learning: The 5th Campus Plan | • Highlights  
  o Online Learning Taskforce  
  o Instructional Technologist/Curriculum Design Specialist  
  o HLC Change Request  
  • We still have work to do  
  o Clearly define support roles  
  o Define process to promote programs online  
  o More manageable AQIP Action Project definitions  
  o Develop timeline and plan for online student services | In-Progress |
| 3    | Increase college-wide bandwidth | • Highlights  
  o Request For Proposal awarded to Charter  
  o Increased bandwidth without increasing costs  
  o Design/implement redundancy  
  • We still have work to do  
  o Complete redundant configuration | In-Progress |
| 4    | Implement Smart Classrooms in Ashland & Superior, modify rooms in Rice Lake | • Highlights  
  o Rooms identified in Ashland & Superior  
  o Crestron smart equipment switch  
  • We still have work to do  
  o Install Ashland and Superior equipment (Jan)  
  o Define what is in a smart classroom (faculty)  
  o Develop training plan (teaching & learning) | In-Progress |
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| 5    | Implement college-wide Photo ID system                 | ● Highlights  
○ Team defined requirements  
○ RFP awarded and software purchased  
○ Implementation plan developed  
● We still have work to do  
○ Staff photo pilot Jan-Mar 2009  
○ ADN students in Mar/Apr 2009  
○ All UGRAD students Fall 2009 | In-Progress |
| 6    | Centralize Instructional Software purchases in IT       | ● Highlights  
○ College-wide inventory developed  
○ 171 different software applications  
● We still have work to do  
○ Instructional Software Request Form  
○ Integrate software training plan  
○ Software used by Program  
○ Automated Asset Management Inventory | In-Progress |
| 7    | Implement Wireless IP Phones throughout college        | ● Highlights  
○ Installed and implemented for Facility Maintenance  
● We still have work to do  
○ Implement phones for LRC, Net Tec, Conference Center | In-Progress |
| 8    | PeopleSoft Upgrade to Version 9                        | ● Highlights  
○ Successful upgrade completed Oct  
○ Improved Student Center | Completed |
| 9    | Redesign the WITC.EDU web site                         | ● Highlights  
○ New website design implemented  
● We still have work to do  
○ Develop strategy to move to WILM Data Center | In-Progress |
| 10   | Implement Adobe Connect Web Conferencing System        | ● Highlights  
○ WTCS contract, FVTC hosting  
○ Faculty training in Nov 2008  
○ Web camera’s purchased and being used | Completed |
## WITC MID-YEAR TECHNOLOGY REPORT-FY09

### TECHNOLOGY FOCUS JANUARY – JUNE 2009

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| 1    | Implement Microsoft SharePoint              | ● WILM developing consulting options  
|      |                                             | ● WITC Teams defined (administrative & student services)                          |
| 2    | Course & Room Scheduling application        | ● Researching room scheduling software  
|      |                                             | ● Demo scheduled Jan 5, 2009                                                      |
| 3    | Research Streaming video opportunities      | ● Demo Polycom equipment  
|      |                                             | ● Amy Pozniak integrated into course delivery  
|      |                                             | ● Begin pilot with purchase of hardware  
|      |                                             | ● Develop pilot program with faculty                                              |
| 4    | Research podcasting opportunities           | ● Apple provided demo to Technology Committee  
|      |                                             | ● iTunes University – create WITC site  
|      |                                             | ● Develop pilot program with faculty                                              |
| 5    | Integrate web conferencing                  | ● Develop pilot program with faculty                                              |
|      |                                             | ● Develop strategy for administration                                            |
| 6    | Upgrade operating systems to Microsoft VISTA| ● Develop faculty training plan  
|      |                                             | ● Implementation Summer 2009                                                      |
|      |                                             | ● Develop staff training plan                                                     |
|      |                                             | ● Implementation late Fall 2009                                                   |
| 7    | Pilot the Tablet Personal Computer          | ● Math faculty will pilot and assess value                                      |
| 8    | Research areas to improve Life Long Learning operations | ● Requirements have been collected  
|      |                                             | ● Team to research and assess requirements                                        |
|      |                                             | ● Possible WTCS grant opportunities                                              |
FACULTY LISTENING SESSIONS

- 64 Faculty and 7 Deans attended campus faculty listening session asking for their technology concerns and needs
  - Ashland had 12 faculty and 1 dean
  - New Richmond had 10 faculty and 1 dean
  - Rice Lake had 19 faculty and 3 deans
  - Superior had 23 faculty and 1 dean
- 133 technology related items were brought up focused on six major categories
  - ITV/IPV Smart Class Rooms
  - New Technologies
  - Online Learning
  - Technology support
  - Training
  - Other miscellaneous items
- Next step is to develop response back to the faculty
  - Improve communications of what already exists
  - Improve business processes
  - Integrate new initiatives into the planning process
  - Some things we just cannot do

WITC TECHNOLOGY COMMITTEE

- What is the single most important technology item we need to focus on?
  - Online Learning
  - Training

NEXT STEP

- Smart Classroom definition, standardization planning – must include faculty
- Online Learning Strategy
- Class capture technology (video, web conference, podcasting)
- Training plan (Professional Development Department)