Directions for Students Signing into the Lync Desktop Application on a Personal Windows Computer

These instruction describe the process for students signing into the Lync desktop application for the first time on a personal computer. The term personal computer means a non WITC Windows computer. These directions were created using Windows 8.1 but will work the same using Windows 7.

Microsoft Office 2013 Pro Plus must be installed first. MS Office Pro Plus is available for all students who receive a WITC email address. It includes the entire MS Office package including the Lync desktop client.

The directions for downloading and installing Office Pro Plus can be found at the Lync below.

http://www.witc.edu/emailcontent/pdfs/Installing-Microsoft-Office-365-Pro-Plus.pdf

The first step is to launch the Lync desktop application. It is assumed the student will know how to launch Office applications using Windows 7 or Windows 8.

After launching the Lync desktop application the screen below will be displayed.

Enter your student email address in the Sign-in address.

Click on the Sign In button
The following screen will be displayed.

Enter your WITC student email password as the password.

Leave the Save my Password checked if you plan on using this computer to access Lync on a regular basis.

Click the Sign In button

This pop up will be displayed. Click the Yes button if you plan on using this computer to access Lync on a regular basis.
This pop up below is displayed stating that Lync cannot sign you in. This is because Lync needs your user
name to login. Don’t be alarmed by this error pop up is expected.

Click the Okay button.

The following screen will be displayed. You will notice you can now enter a user name. Make sure that
all of the credentials are entered correctly to finish the sign in process.

Sign-In address: This is your student email address.

User Name: This is your student id@witc.edu. Make sure you enter this like the example below
changing the student id portion to your student id.

Password: Enter your student email password.

Click the Sign In button to complete the sign in process.
The following Pop up window will be displayed. Select “Yes” if you are going to use this computer to access Lync on a regular basis. All of the criteria you entered above will be saved and Lync will automatically launch and sign you in each time you sign into this computer.

Click on Yes or No. It is suggested to click on Yes to simplify additional Lync sessions.

Do you want us to save your Lync sign-in info?

Would you like us to save this info and sign you in automatically next time?

Yes  No

The following pop up will be displayed. Select “Yes” if you would like to send information to Microsoft concerning Lync. Select No if you don’t want to send Microsoft information.

Click on Yes or No.

Help Make Lync Better!

Can we collect info to improve Lync and other Microsoft products, such as how you use Lync, error logs and device configuration?

Learn More

Yes  No
You should now be signed into Lync. If you saved your login information you will be automatically signed into Lync when using this computer.

The hyper link below contains several short video’s to help get you started with Lync


We hope you find Lync useful and easy to use to collaborate with fellow students as well as instructors.

If you have problems sign in please contact the WITC help desk.

http://www.witc.edu/support/index.htm