Adobe Connect Requirements and Resources

Tech Specs for Adobe Connect 9

Windows

- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent) for Microsoft® Windows® XP, Windows 7 or Windows 8; 2GHz Pentium 4 or faster processor (or equivalent) for Windows Vista®
- Windows XP, Windows Vista, Windows 7, Windows 8
- 512MB of RAM (1GB recommended) for Windows XP, Windows 7 or Windows 8; 1GB of RAM (2GB recommended) for Windows Vista
- Microsoft Internet Explorer 7, 8, 9, 10; Mozilla Firefox; Google Chrome
- Adobe® Flash® Player 10.3

Mac

- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X, 10.5, 10.6, 10.7.4, 10.8
- No Adobe Connect Add-in support for Mac OS X 10.5 (Leopard). Users on Leopard can attend meetings in the browser.
- Mozilla Firefox; Apple Safari; Google Chrome
- Adobe Flash Player 10.3

Resources

Connection test – Navigating to this link will begin a test that will check to see if your computer is set up properly to provide a good experience using Adobe Connect. It will test your connection speed and look to see if you have the proper version of Flash Player. It will only take a few minutes.


Visual Quick Start Guide reference sheet – A resource sheet with the basics of participating in an Adobe Connect meeting.

Tips to Improve Your Experience

These tips will help to increase the likelihood that you have a positive experience while using Adobe Connect.

- Use a wired internet connection. Wired connections are more stable than wireless connections and can provide more bandwidth. Turn off the wireless feature on your laptop to avoid using that type of connection during a Connect session.
- Discourage others from using your internet connection while you’re in a Connect session. It’s okay to reserve all of the bandwidth for yourself once a week for your class time!
- Keep the other applications you are running to a minimum.
- Check to be sure your audio device and video device settings are set correctly. Click Meetings > Audio Setup Wizard.