



# Broadband Internet Technician Pathway

EXPERIENCE. SUCCESS. ONE STACKABLE CREDENTIAL AT A TIME.



## Broadband Customer Service Specialist

Pathway Certificate (less than one-year)

CAMPUS ONLINE

CREDITS 6

ESTIMATED 2018-2019 TUITION \$963

(Additional tools and supplies may be required)

### POTENTIAL CAREERS

Customer Service Phone Bank, Customer Service Receptionist, Direct Sales Representative

### POTENTIAL STARTING WAGES

\$20,800 to \$27,726 annually\*\*

### WITC 2017 GRADUATES\*\*

No data available as is a new program



## Broadband Installer

Technical Diploma (less than one-year)

CAMPUS ONLINE

CREDITS 14

ESTIMATED 2018-2019 TUITION \$2,392

(Additional tools and supplies may be required)

### POTENTIAL CAREERS

Fiber Optic Cable Splicer, CCTV Security Systems Installer, Residential/Business Installer, Aerial/Buried Cable Installation, Outside Plant Installation

### POTENTIAL STARTING WAGES

\$33,280 to \$46,467 annually\*\*

### WITC 2017 GRADUATES\*\*

No data available as is a new program



## Broadband Internet Technician

Technical Diploma (one-year)  
(part time options available)

CAMPUS RICE LAKE

CREDITS 37

31 Credits Remain - If successfully completed the Broadband Customer Service Specialist Pathway Certificate

23 Credits Remain - If successfully completed the Broadband Installer Technical Diploma

37 Credits - Total Credits needed to receive the Broadband Internet Technician Technical Diploma

### ESTIMATED 2018-2019 TUITION

\$5,375

(Additional tools and supplies may be required)

### Financial Aid Eligible

### POTENTIAL CAREERS

Cellsite Technician, Broadband Tech, Broadband Consultant, Telephone Installer / Repairer, Repairer of Systems / Equipment, Cable Splicer (Fiber Optics), Central Office Repairer or Installer, Private Branch Installer/Repairer, Residential/Business Installer, Aerial and Buried Cable Construction, Construction Inspector, Network Tech, RF Engineer, Microwave Technician

### POTENTIAL STARTING WAGES

\$33,280 to \$46,467 annually\*\*

### WITC 2017 GRADUATES\*\*

Employed Within 6 Months: Unavailable  
Average Yearly Salary: Unavailable



## BEYOND WITC

### Bachelor's Degree

UW Stout

### Important Notes on Transferring:

- The college listed above has developed a Technical Diploma to Bachelor Degree Articulation Agreement with WITC (Bachelor Degree programs vary); other colleges may accept WITC credits upon a transcript review.

- The Transfer Information Systems (TIS) allows students to review which WITC courses could be accepted at UW Colleges. Review website for details: [www.wisconsin.edu/transfer](http://www.wisconsin.edu/transfer)

- If interested in continuing your education or transferring credits to other colleges, it is encouraged you talk to the Transfer Coordinator or Advisor at your transfer school as soon as you start thinking about the process.

**Broadband Professionals are encouraged to look at the Broadband Networking Services Technical Certificate if interested in furthering their education**



This IMPACT program is 100% funded with an H-1B TechHire Partnership \$5 million grant awarded by the U.S. Department of Labor's Employment and Training Administration. This program is an equal opportunity program and auxiliary aids and services are available upon request to individuals with disabilities by calling 711 or 800.243.9482 Voice/TTY. WITC is an Equal Opportunity/Access Employer and Educator. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. The product was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The U.S. Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership.



\*Tuition are not yet available for the 2018-2019 school year. If you have completed previous credits that transfer into the more advanced program, your costs may be less. Please speak with WITC staff if you have questions on how costs are determined. Tuition is an estimate and does not include any miscellaneous fees for various courses, tools, books, supplies or uniforms. Program book costs are in addition to tuition and fees and vary depending on course selection and where the books are purchased or rented.

\*\*Wage and employment data is compiled from the 2017 WITC Graduate Follow-Up Report. No graduate follow-up data was available, so wage data was derived from Economic Modeling Software Int'l (EMSI) based on the WITC region and the SOC codes assigned through the WTCS for the programs listed. The wage data presented is a range from the 10th and 25th percentile earnings in December 2017. Educational decisions should not be entirely based on the wage data presented as wages are subject to error and sampling bias. Some people may be hired at a lower or higher starting wage than what is reported here. Annual salaries, from Emsi data, are based on a 40 hour work week over 52 weeks (2080 hours).



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## PATHWAYS TO WITC:

### START COLLEGE IN HIGH SCHOOL

Take dual credit or advanced standing courses in high school. To find out what courses are available at your high school, go to: WITC .EDU and enter "Dual Credit" in the search button. Click on your high school. Additional opportunities may be available through AP courses, ITV Programming, or High School Academies.

### ACADEMIC SUPPORT CENTER

Basic Education Courses: Basic Education Communication, Basic Education Reading, Basic Education Math  
General Studies Courses: Writing Foundations, Reading Foundations, Math Foundations  
**Additional Academic Support Services Include:** GED/HSED Preparation, Study Skills Strategies, Test Taking Strategies, Peer Tutoring, Personal Readiness, Career Exploration, (ELL) English Language Learner, Computer Literacy

### CREDIT FOR PRIOR LEARNING

National Exams (AP, CLEP, DSST, IB) or Industry Credentials  
Work/Life Learning, Challenge Exams, Military, Credit from Other Colleges  
For specifics on Credit for Prior Learning Options, please go to WITC .EDU and enter "Credit for Prior Learning" in the search button

## Getting Started is Simple:

### Associate Degree or Technical Diploma (Full or Part-Time)

- Apply Online at [witic.edu/apply](http://witic.edu/apply)
- Schedule and Attend an Admissions Meeting

**Take one class:** Register during Open Enrollment (no application required). Depending upon the course, you may be required to assess or submit other eligible college entrance scores.

**Certificate:** Apply (no fee) and Register for courses

Reasonable accommodations for persons with disabilities will be made to ensure access to academic programs, activities, services and employment in accordance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA), Amendments Act of 2008 (ADAA). For more details and to contact an Accommodations Specialist go online: [WWW.WITC.EDU/stusvcs/disability.htm](http://WWW.WITC.EDU/stusvcs/disability.htm)

## Class Formats Offered

To view specific class times within the programs:

1. Go to [WWW.WITC.EDU](http://WWW.WITC.EDU)
2. Click on "Find a Class" on the top of the webpage
3. Search for courses.

Not all classes within this program are available in every format offered at WITC. Class options available for this program are In-Person and Online through the Broadband Academy.

## Upcoming Start Dates

**FALL 2019:** August 26, 2019

**SPRING 2020:** January 20, 2020

**Broadband Academy** (multiple start dates) If interested in participating in the Broadband Academy, please contact Dan Schullo at 1.800.243.9482 x5267 or go to the WITC website: [www.witic.edu](http://www.witic.edu) and enter "broadband academy" in the search button

## Financial Assistance

Financial Aid (FAFSA stands for Free Application for Federal Student Aid, including loans, grants, and workstudy): [www.fafsa.ed.gov](http://www.fafsa.ed.gov)  
WITC Scholarships: [WWW.WITC.EDU](http://WWW.WITC.EDU); enter "scholarships" in the search button  
WITC Promise Scholarship: Tuition assistance for qualifying high school graduates

There are agencies that may be able to provide financial support for tuition, books, tools, gas, and/or childcare based on income and other qualifying factors. To find out more, please contact an Admissions Advisor for an "Education Referral Document", which includes a full list of all available agency resources in your county of residence. Individuals are often required to complete the FAFSA prior to receiving funding from many of the agencies.

## 2018-2019 Cost Per Credit

(WI and MN Residents) \$148/credit. ( plus books and supplies )  
Online courses are an additional \$10/credit

## Contact a WITC Admissions Advisor and Get Started:

**Ashland:** 800.243.9482 extension 3195

**New Richmond:** 800.243.9482 extension 4339

**Rice Lake:** 800.243.9482 extension 5220

**Superior:** 800.243.9482 extension 6243

E-mail: [admissionadvisors@WITC.EDU](mailto:admissionadvisors@WITC.EDU)



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*Experience. Success.*

Please call 800.243.9482 or email:  
[admissionadvisors@WITC.EDU](mailto:admissionadvisors@WITC.EDU) to  
speak with an Admissions Advisor  
to get started